

December 11, 2006

To Whom it May Concern:

Tina Novellino was employed with Yves Saint Laurent, under my supervision, for over 15 years. During her tenure she was an integral member of our team, excelling in her role as resident make-up artist. Tina was consistently the counter's number one producer.

In addition to her noticeable talent and knowledge of the YSL product line, Tina has the ability to make customers want to purchase multiple products, progressing towards a recurring maintenance program. Tina is the best I have seen at pulling new cliental, instantly adding new members to her very loyal customer base.

I highly recommend Tina as a truly dedicated, reliable and talented team member. Her passion for her craft is contagious. Anyone taking her into their employ will be very satisfied with her performance.

Sincerely,

A handwritten signature in cursive script that reads "Susan Feeney-Richardson". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Susan Feeney-Richardson

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