

bloomingdale's

APRIL 16, 1992

MS. RHONDA FREIBERG
135-20 B2 AVENUE
KEW GARDENS, N.Y. 11435

Tina
Thank so much
for providing great
customer service
Jim Gundell

DEAR MS. FREIBERG:

IT HAS COME TO MY ATTENTION THAT ONE OF OUR SALES ASSOCIATES, TINA NOVELLINO RECENTLY HELPED YOU TO SELECT SEVERAL ITEMS OF COSMETICS FROM OUR ORLANE COSMETIC DEPARTMENT. I HOPE THAT YOU ARE PLEASED WITH YOUR PURCHASES AS WELL AS THE SERVICE PROVIDED TO YOU BY TINA.

MY OFFICE IS ON THE EIGHTH FLOOR AND MY TELEPHONE NUMBER IS (212)705-3698, PLEASE CONTACT ME IF I CAN EVER BE OF ASSISTANCE.

SINCERELY,

James D. Gundell

JAMES D. GUNDELL
SENIOR VICE PRESIDENT/
GENERAL MANAGER

JDG/dar

CC: TINA NOVELLINO