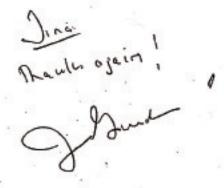
bloomingdales

APRIL 16, 1992

MS. TONI REYEN 450 WEST 57TH STREET NEW YORK, N.Y. 10023



DEAR MS. REYEN:

IT HAS COME TO MY ATTENTION THAT ONE OF OUR SALES ASSOCIATES, TIMA NOVELLING RECENTLY HELPED YOU TO SELECT SEVERAL ITEMS OF COSMETICS FROM OUR ORLANE COSMETIC DEPARTMENT. I HOPE THAT YOU ARE PLEASED WITH YOUR PURCHASES AS WELL AS THE SERVICE PROVIDED TO YOU BY TIMA.

MY OFFICE IS ON THE EIGHTH FLOOR AND MY TELEPHONE NUMBER IS (212)705-3698, PLEASE CONTACT HE IF I CAN EVER BE OF ASSISTANCE.

SINCERELY.

JAMES D. GUNDELL SENIOR VICE PRESIDENT/ GENERAL MANAGER

JD6/dar

CC: TINA NOVELLINO